

GELITA Customer Information

Eberbach, January 15, 2018

”Fire at GELITA New Zealand Plant”

On January 4th a late night fire erupted at our plant in New Zealand. We are grateful that all of our people who were working on site at the time are safe and uninjured from this serious incident.

The current situation is still developing and the first priority has been the safety and well-being of employees and the surrounding community. Now that the fire and insurance investigators have completed their work, GELITA can assess the full impact and ensure uninterrupted supply to our valued customers.

Our local New Zealand sales team in combination with our international network is preparing solutions for the supply of our customers. Thanks to the size and the strength of the global GELITA production network we are confident that we will handle the challenges with the minimal inconvenience.

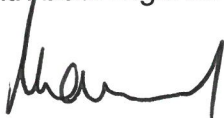
The respective authorities have investigated the root cause of the fire and will make their report in the next few weeks. Independent assessment of the structural integrity of the plant and the safety of entering the plant is ongoing. However, it is already obvious that the damage is significant. As soon as we are able to enter the plant all efforts will continue to be made to reduce potential environmental impacts.

GELITA already at this time apologize for any current or upcoming inconvenience but also relies on the long term and trustful partnership with its customers and the local Christchurch community.

We will keep you updated as soon as we have more detailed information.

For further questions do not hesitate to contact your respective GELITA sales manager.

With best regards



Dr. Franz Josef Konert
CEO



Dr. Markus Lechtenfeld
Global VP Sales